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Dear Geoff

Many thanks for your kindness and very helpful service after being dragged from your bed at 5.45am to rescue two old folk stranded about 50 kms from your home – in the middle of nowhere!

We laugh now at being delivered to the hospital front door by tow-truck but Ken virtually went straight into surgery after he arrived.

By the time he was discharged and we took a taxi to the repair centre all details of the insurance claim had been filed and approved and we were even given a loan car until repairs were completed.

Such service is exceptional (as was the RACV call center who immediately initiated the claim even before you had arrived on the scene.)

Thank you and your associates once again

Ken & Allison Adams

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